

Lives matter

The value of safety

At BlueStar, safety is our top priority, which is why we focus on making every journey a safe one. We do this by:

- Maintaining our fleet to the **highest standards**.
- Our in-house team of mechanics (4 full time), understand the importance we place on safety as a company and helps us to ensure our vehicles remain in top shape for every journey.
- Our shop foreman has successfully completed all additional specialized training with Prevost. ** Prevost is the leading North American manufacturer of premium passenger coaches (of which, all our full-size coaches are).
- Our shop is a **government designated inspection facility**, and our shop foreman is a **government certified motor vehicle inspector**.
- In addition to scheduled maintenance, our Coaches are **inspected a minimum of 15 times throughout the year by certified mechanics**, to comply with various Government mandates.
 - ✚ **Every 30 days** to comply with CVSE Regulations for a Schedule 4 inspection (Government Certified Inspection Facility, with certified heavy duty mechanic holding an inspection ticket).
 - ✚ **Every 6 months** as per NSC (Federal Safety) Regulations for a MVI inspection (Government Certified Inspection Facility).
 - ✚ **Annually** to maintain School Bus Status (Government Authorized Inspector - CVSE Officer Only).
 - ✚ **Additionally, Daily pre and post trip inspections** by a driver holding a professional Class 1 or 2 license designation, to ensure compliance with all safety regulations (Motor Coach Operator).
- Strictly adhering to all Provincial, Federal and USA Transportation Regulations and consistently being in good standing with all government regulatory bodies.
- Hiring and training highly skilled and experienced drivers.
- Selecting drivers for both their driving abilities and positive safety attitude.
- All drivers must hold a Class 1 or 2 (with Air Brake endorsement) Professional driver's license.
- All driver qualifications and driving histories are monitored and maintained as per government regulations.

- Each driver is required to participate in industry leading training which includes:
 - ✦ Smith System Space Cushion (Defensive) Driving, (Smith System® is the leading provider of collision avoidance driver training).
 - ✦ ELDs - All coaches are equipped with Electronic Logging Devices. Ensures compliance with all CVSE/ USDOT Hours of Service Rules and Regulations.
 - ✦ Coach Maintenance, (Emergency roadside repairs if possible), and Coach Orientation (thorough understanding for each of the various coaches we operate).
 - ✦ All drivers are required to Submit to Pre-employment Drug and Alcohol tests, and a Criminal Records Search.
 - ✦ Random drug and alcohol tests.
 - ✦ adhere to company standards.
 - ✦ Customer Service, involves their understanding in the importance of providing a safe, smooth, comfortable ride, as well as being able to address the needs of the client on board.
- Carrying first aid kits on board every coach (required by Law).
- Fire suppression systems (Fire Extinguishers required by Law) are on board every coach. Coach Models 2016 or newer have automatic engine fire suppression systems installed.
- Full Sanitization of coach provides peace of mind to clients.
- Ensuring the floor lighting is working for night time journeys.
- Comfort: **heat** in the winter and **air conditioning** in the summer.
- Certifications and Insurance Coverage:
 - ✦ Our coaches are School Bus Certified and
 - ✦ covered over and above the accepted levels of insurance for transportation carriers; with 10 Million ICBC coverage, plus 5 Million of General Liability, thus providing excellent peace of mind to our customers.
 - ✦ Federal and Provincial organizations:
 - BlueStar is a proud and active stake-holder of local and federal tourism organizations, and is actively leading industry discussions regarding best practices.

BlueStar works with industry partners to educate and promote compliance by all operators.